

PYTHAGORAS SOLUTIONS is a leading software provider for compliance and risk management in the financial services industry. Founded in Switzerland, we are enhancing our services in Asia by expanding our customer service center in Hong Kong.

We are searching experienced candidates as

IT implementation and support engineer

Main Responsibilities:

- After sales support of our customers in Asia
- Discuss technical requirements to fit our solution into customers IT environment
- On-site or remote installation and configuration of our software
- Presentation to and training of users at our customers
- Customer support after installation for software or hardware problems

Requirement:

- University degree in Computer Science or similar qualification
- 3-5 year work experience in customer oriented IT and support roles
- Fluent in written and spoken English (confident in business communication)
- Fluent in at least one Asian language, e.g. Chinese (Mandarin and Cantonese), Japanese
- Allowed to work in Hong Kong (permanent resident or valid work visa)
- Very good knowledge of MS Windows OS XP/Vista/7/8 and Windows Server OS 2003/2008R2 for analyzing system configuration of our customers for the integration of our solution
- Advanced knowledge of Database Solutions, especially MS SQL Server 2005-2012 for installation, administration, maintenance and support
- Programming of scripts of simple-medium complexity (Transact-SQL)
- Knowledge of C#, Visual Basic and .NET environments
- Knowledge of Web-Applications and modern Web-Technology (ASP.NET, SOAP)
- Installation and configuration of Web-Applications/Web-Services in MS Windows environment
- Knowledge of network environments
- Good presentation skills and pleasure to interact with customers
- Willing to travel for training and installations from time to time

We offer:

- Intensive training in our software and support on and off the job
- Flexible work hours
- Bonus and benefits

Interested parties please send your resume with current and expected salary in MS Word format

